

2015 APPROVED BUDGET AND MFO TARGETS

LOCAL WATER DISTRICT: GENERAL TINIO WATER DISTRICT

MFOs AND PERFORMANCE INDICATORS (1)	Agency FY 2015 Budget (Php) (2)	Agency FY 2014 Actual Accomplishment (3)	Agency FY 2015 Target (4)
A. MAJOR FINAL OUTPUTS (MFO's): MFO 1: Water Facility Service Management	1,190,000.00		
Performance indicator 1: Percentage of barangay with access to portable water against the total number of barangays within the coverage of LWD		8 barangays	9 barangays
Performance indicator 2: Percentage of household connections receiving 24/7 supply of water		3%	3%
Performance indicator 3: Source Capacity of LWD to meet demands for 24/7 supply of water		1.5 : 1 total source capacity	2.5 : 1 total source capacity
MFO2: Water Distribution Service Management			
Performance indicator 1: Percentage of unbilled water to water production	468,000.00	26.00%	21.00%
Performance indicator 2: Average Deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	CAPEX	0.45mg/l	0.50mg/l
Performance indicator 3: Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	CAPEX	Minor leakage repaired within 1 hour, Damaged mainline repaired within 6 hours.	Prompt action on service interruption for minor leakage within 1 hour; 8 hours for damaged mainline
B. Support to Operation (STO)	OPEX		
Performance indicator 1: Staff Productivity Index		131 : 1	145 : 1
Performance indicator 2: Reasonableness/Affordability of water arates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG		3.00%	3.00%
Performance indicator 3: Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints		97%	97%
C. General Administration and Support Services (GASS)			
Performance indicator 1: Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)		Collection Ratio 94% Operating Ratio 76% Current Ratio 7:1	Collection Ratio 95% Operating Ratio 74% Current Ratio 8:1